



Trolley Rules of Conduct

To help ensure a safe and enjoyable experience for everyone, all passengers are expected to follow these Rules of Conduct while riding the trolley.

1. Follow Staff Instructions

Passengers must follow all instructions provided by the driver, tour guide, or City staff at all times. Safety decisions made by the driver are final.

2. Remain Seated

For your safety, please remain seated while the trolley is in motion unless otherwise directed by the driver.

3. No Alcohol, Smoking, Vaping

No alcohol, smoking, vaping, illegal substances are permitted while riding the trolley.

4. Food & Drink

Food is not permitted on the trolley. Non-alcoholic beverages are permitted only in secure, spill-resistant containers with a screw-on or locking lid. Drinks in open containers, including cups with disposable plastic lids or straws, are prohibited.

5. Respect Others

Passengers are expected to treat fellow riders, City staff, volunteers, or the tour guide with courtesy and respect. Disruptive, abusive, threatening, or disorderly behavior will not be tolerated.

6. Keep the Trolley Clean

Passengers are responsible for removing any personal belongings and disposing of trash before exiting the trolley.

7. Protect City Property

Passengers may not damage, deface, or tamper with the trolley or its equipment. Any individual responsible for damage may be held financially responsible for repair or replacement costs.

8. No Hazardous Items

Weapons (unless lawfully carried by authorized personnel), fireworks, open flames, hazardous materials, glitter, confetti, or other items that may create a safety hazard or damage the trolley are prohibited.

9. Children

Children 18 and younger must remain under the supervision of a parent or responsible adult at all times.

10. Be Ready at Departure Time: Tours

Tours depart promptly at the scheduled time. Late arrivals may not be accommodated, and missed tours may not be rescheduled or refunded (if applicable).

11. Wheelchair Accessibility

Passengers requiring wheelchair accessibility accommodation are encouraged to notify the Arts & Historic District when registering so accommodations can be arranged whenever possible.

12. Photography & Recording

The Texarkana Arts & Historic District reserve the right to photograph, film, and record Trolley Tours, special events and their participants for governmental, educational, archival, historical, marketing, promotional, and public information purposes. Images and recordings may be used in print publications, websites, social media platforms, news releases, presentations, and other official communications without further notice or compensation.